

MOL Logistics (H.K.) Ltd.**商船三井物流(香港)有限公司**

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MOL Logistics Group is a wholly-owned subsidiary of M.O.S.K. Lines Group and we, MOL Logistics (H.K.) Limited established in July 1984 are a logistics solution specialist providing total logistics services including international air and sea freight forwarding, 3rd party logistics, warehousing/inventory management, China-H.K. cross-border trucking, international removal services etc.

As our business continues to expand, we found that our old system, even with a couple upgrades in the past, no longer be capable of fully supporting our operating and sales requirements. Our management required more accurate reports with adequate and timely information in order to perform business analysis to help tackle the challenges in the fast-changing and highly competitive market.

In 2018, after having some in-depth understanding of several system solutions from different candidates, we found that ITIS's mission, i.e., to provide business value through innovation, matched with our idea. ITIS also demonstrated their strengths and experience in system solutions they provided for the logistics industry. As a result, we decided to engage with ITIS to help us implementing a new system solution.

The project took us about six months from planning to implementation. After the adoption of the new solution provided by ITIS, we saved a lot of manpower in data entry and data processing. We are able to generate various timely and accurate performance reports required to support effective business decision making.

Up till today, ITIS continues to provide support in add-on solutions and modification services so that we can keep up with changing rules and requirements in the business. With their punctual response time, active engagement in addressing the root of causes, willing to listen and discuss with us, and their efficient patch rolled out which help minimizing the impact to our operation, ITIS's Customer Service team is a truly professional team in solving problems. We appreciate ITIS's contribution in making our company successful. We have no hesitation in recommending ITIS's system solutions and services.

Terence Leung, Managing Director

MOL Logistics (H.K.) Limited

Date : 22nd March, 2023